

Online Analysis & Reporting Service

Anytime web access and powerful analytics enable you to quickly and easily monitor your communications usage.

Are you aware the average yearly expense on mobile devices is now \$1500 per employee and rising?

MethodiCall Online is a fully web based service that easily allows you to manage and monitor your wireless and wireline communication usage.

Managing wireless and wireline usage is a unique opportunity to improve the bottom line by controlling a technology that has become a silent profit killer.

MethodiCall Online takes the pain out of communication utilization management. The key benefits are:

- Rapid implementation means you get results faster
- Intuitive navigation for ease-of-use
- Powerful reporting – tells you “what you need to know”
- Facilitates end user accountability and visibility
- Requires minimal staff time on your part
- Reduce costs by identifying waste and abuse
- Provides necessary metrics for you to actively drive negotiations with your carrier

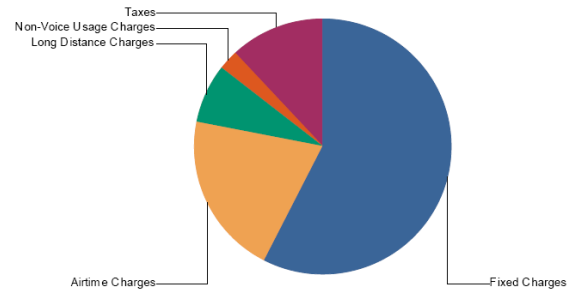
Smart Thought Technologies provides the necessary data collection and aggregation services. We implement the Employee Directory that you provide and set-up accounts for on-line access to the system. Then we train you on standard system usage and reporting functions. From there you access the system at your convenience to obtain usage reports and analysis that can be tailored to your needs.

In addition to providing telephone support, Smart Thought Technologies provides the necessary resources to make this service “pain free” We maintain the computing infrastructure, perform backups, maintain the application software (MethodiCall) and provide network security. We manage the data, you make the management decisions.

Advanced System Features include:

- Cross Carrier Analysis – allows you to see the big picture
- Automatic Distribution of End-User Reports
- Equitable Pooling Charge Re-allocation
- Advanced search and export capability
- Advanced user privileges

Monthly Cost Breakdown



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The Online Service Includes:

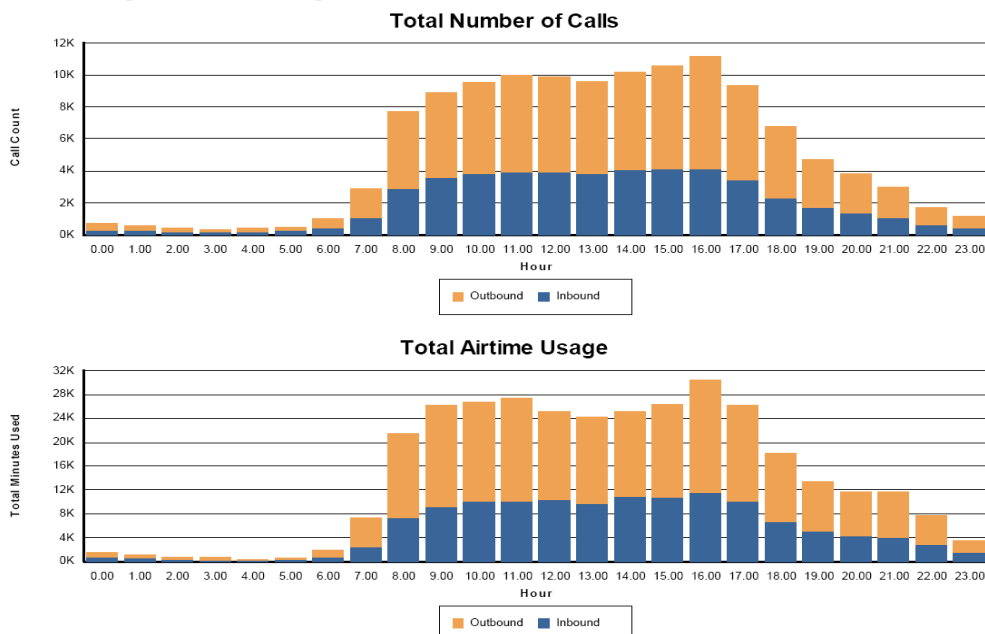
The Online services are available in either a Hosted or Managed package. In the Hosted package you run your reports and maintain your directories. In the Managed package we do everything for you. With the Managed package you can still run your reports and query your data. In both packages, we provide the following:

- Computing infrastructure for MethodiCall Unified Call Accounting System
- Database maintenance including backups
- Network security & infrastructure
- Monthly reports automatically transmitted for your convenience
- On-line account set-up
- Employee Directory set-up
- Data collection set-up and ongoing data acquisition
- Data retention online for 14 months to facilitate analysis or research
- Flat usage fee based on the number of devices, with no hidden costs or contingency fees

Available Report Categories:

- Analysis & Trending
- Call Detail
- Calling Patterns
- Calling Statistics & Peg Counts
- Customer Calling
- Directory
- Monthly Usage/Cost Allocation
- Rate Plan
- Top Users
- Unused Extensions/Devices

Sample Graphical Report



Why Use Smart Thought?

Ours is a creative and proven solution. Smart Thought now supports and reports on a complete array of wireless devices as well as landline extensions from traditional PBX systems. We are the only company that offers our unique Online Services with the successful results enjoyed by an extensive client base.